



AJEENKYA

D Y PATIL UNIVERSITY

End Term Examinations (December 2018)

School : SOM- ICRI

Program: MBA Healthcare and Hospital Management

Course: Introduction to Healthcare and Hospital Management

Course Code: MGT539

Semester: First

Max Marks: 50

Duration (mins) : 120mins

Note : 1. Figures to the right indicates full marks.

2. All questions are compulsory.

Q 1. Explain in detail types of health care services(primary, secondary, Tertiary and Rehabilitative) in detail with the help of examples? (5)

Q 2. What do you mean by Narcotic drugs? What are their uses and misuses? (5)

Q 3. Explain in detail hospital stores department with respect to its function, man power, location and importance. (7)

Q 4. What is concept of health, diseases and well-being? What are the dynamics of diseases transmission? (8)

Q 5. Explain the tools of inventory management with example. (8)

Q6. Define outpatient department(OPD), types of OPD Services, patient flow in OPD. Explain in detail important points to be considered while planning OPD area with respect to consultation room, reception, billing desk, waiting area and record room. (10)

Q7. Explain history of hospital development in hospital sector, main hospital departments (clinical, administrative and supportive). What are the different types of hospital explain with their functions and importance? (7)