

End Term Examination (December 2019)

School: Hotel Management Program: BHM

Course: Organization Behaviour Course Code: MGT210

Semester: III Max Marks: 50 Duration (mins): 120

Q.1. Answer the following.

(20)

- 1. What is the importance of OB?
- 2. Distinguish between Attitude and Perception?
- 3. What is group cohesiveness?
- 4. Discuss the types of motivation.
- 5. Distinguish between Group and Team?
- 6. What is Virtual Teams?
- 7. Dysfunctional conflict
- 8. Self managed teams
- 9. Stress Management
- 10. What is halo effect?

Q.2. Write short Notes. (Any 2)

(20)

- 1. Importance of Organization behavior
- 2. Traits of personality
- 3. Types of conflicts

Q.3. Answer in brief. (Any 1)

(10)

- 1. Explain the five stage model of group formation.
- 2. Explain the Perceptual process