



# AJEENKYA

## D Y PATIL UNIVERSITY

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### End Term Examinations (December 2018)

School: School of Hotel Management

Program: BSc CA

Course: Human Resource Management

Course Code: MGT202

Semester: III

Max Marks: 50

Duration (mins): 120

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Note: 1. Figures to the right indicates full marks.

Q.1 Explain the Following Term (Any 5) (10 Marks)

- |         |                    |              |                      |
|---------|--------------------|--------------|----------------------|
| 1. HRM  | 2. HRP             | 3. Appraiser | 4. Labour Turnover   |
| 5. Wage | 6. Job Description |              | 7. Job Specification |

Q 2 Answer the Following (Any 2) (10 Marks)

1. Define HRM with its Importance and objectives
2. Explain the methods of job evaluation
3. Enlist all important wage incentive plan

Q 3 Answer the Following (Any 2) (10 Marks)

1. Define Trade Union and explain functions of Trade union
2. Explain need of Human Resource Planning in Hospitality Industry
3. What are benefits of Training

Q 4 Answer the Following (Any 2) (10 Marks)

1. Define Wage Incentive and its need.
2. Enlist major activities of HRM department and explain any 2
3. Explain Objectives of Performance Appraisal

Q.5 Answer the Following (Any 2) (10 Marks)

1. What is CSR activity? Explain any CSR activity of any hotel.
2. Define Labor Turnover and also its causes
3. Explain 360 Degree Performance Appraisal