



AJEENKYA

D Y PATIL UNIVERSITY

End Term Examinations (December 2018)

School: School of Hotel Management

Program: BSc H & HA

Course: Accommodation Management

Course Code: HOM205

Semester: II

Max Marks: 50

Duration (mins): 120 Min.

Note: 1. Figures to the right indicates full marks.

Q1 Explain the term (Any 10) (10 Marks)

1. Voucher
2. Paid Out
3. Guest Folio
4. City Ledger
5. Guest Allowance
6. Non guest Account
7. Contract
8. Pest
9. Waste Management
10. Waste Disposal
11. GRE

Q2.A. Answer in brief (Any 3) (10 Marks)

1. List any 5 jobs given on contract basis?
2. What is role of Housekeeping in Safety?
3. Difference between Normal Cheque and Travelers Cheque?
4. Define Recycling and explain any 2 Materials which can be recycled?

Q.3. Answer the Following (Any 3) (10 Marks)

1. What is role and function of Hospitality Desk?
2. Explain the color coding of bins?
3. Explain Sewage Treatment Plant.
4. Enlist modes of settlement of bills and explain any 1.

Q.4. Answer the Following (10 Marks)

1. Write Note on Fire Extinguisher on the following points:
 - Who invented it
 - Types
 - How to use it
 - Storage
 - Safety Practices

Q.5. Write the Following Formula

(10 Marks)

1. Percentage of Over Stay

2. Percentage of Under Stay

3. Percentage of Walk-In

4. Calculate the Number of rooms available for sale

Total Number of Guest Room 120,000, Stay Over 55, Room Reservation 42, % of No Show 8, Under stay 6, Over stay 15.