



AJEENKYA

D Y PATIL UNIVERSITY

End Term Examinations (December 2018)

School: School of Hotel Management

Program: Bachelor of Hotel Management

Course: Accommodation Operations-I (Practical)

Course Code: HOM 106

Semester: I

Max Marks: 50

Duration (mins): 120 Min.

Note: 1. Figures to the right indicates full marks.

Q.1 Write down the procedure of Opening Note in Telephone Manners	5 Marks
Q.2 Enlist all Bath linen and Bed linen with its sizes	5 Marks
Q.3 Enlist all Guest Supplies kept at vanity counter	5 Marks
Q.4 Grooming & Assignment	5 Marks
Q.5 Viva	10 Marks
Q.6 Demonstration Any 2	20 Marks
1. How to do an Opening Note?	
2. Bed Making.	
3. Work card for Glass Surface Cleaning	
4. Work card for Wood Surface Cleaning	
5. Work card for Hard Surface Cleaning	